

1,400 CUSTOMER CALLS PER DAY.
200 CAR PARKS NATIONWIDE.
1 CAR AND OWNER RE-UNITED.



PARKING INTERCOM | Security with smooth workflows in any situation.



SECURITY AND COMMUNICATION

Parking Intercom by Commend.

Customer services around the clock.



Users encountering problems when entering/exiting a car park or finding themselves in an emergency situation require immediate assistance. With PARKING INTERCOM Commend has developed a platform for communication and security, that

focuses on people and their requirements. This way you can provide your customers with 24-hour availability, quick support and convenience for smooth workflows.

On-site support

Customers in car parks and garages who are facing challenging situations receive individual and reassuring support in crystal clear speech quality at the press of a button.

More security

With its outstanding Intercom 2.0 video technology PARKING INTERCOM integrates audio and video making it easier for operators to respond to all kinds of situations.

Clever integration

Simple system configurations let you define the actions to be triggered by individual events. This way, it is possible to issue automatic warning announcements and have all alarms forwarded to Intercom terminals or mobile phones – all with a single command.

Ease of use

PARKING INTERCOM offers a uniform, well-designed user interface: ergonomic command Intercoms and an interactive, graphic PC control station for the control room, complete with a wide range of Intercom terminals for any parking environment. Intuitive interaction ensures a high level of user acceptance for the overall system.

Latest IP technology

Secure IP networking ensures smooth communication and control. It offers flexible options of interfacing with various technologies such as mobile telecommunication (UMTS, Blackberry, etc), which reduces overall installation requirements quite significantly. The solution supports both analogue and 'classic' digital wiring.

Universal solutions

PARKING INTERCOM interfaces easily and smoothly with any type of security and communication system, e.g. for access control, fire and CO alarms, CCTV, lift emergency calls, etc.

Efficient networking

PARKING INTERCOM's main strengths lie in its ability to meet a wide range of technical and organisational requirements. Everything can be monitored and controlled from the central operator workstation. As a result, PARKING INTERCOM ensures smooth procedures, security, communication efficiency and profitability.

Simplicity

With PARKING INTERCOM, people come first. Ergonomic efficiency is a must, not just in terms of usability, but also where planning, installation, maintenance and system extensions are concerned.

Ultimate reliability

PARKING INTERCOM components are developed and manufactured in accordance with high quality standards to ensure ultimate reliability and stability of the overall system. Special redundancy concepts guarantee 100 per cent availability.

Safe investment

Times change, and so do demands and requirements; PARKING INTERCOM evolves with them. Our 'Evergreen Philosophy' easily integrates system extensions with existing systems and all their features and functions. That's how Commend protects your investments.



Intercom 2.0 Hits the Road.

The Internet community is riding the waves of the Web 2.0 phenomenon. **Parking facilities, tunnels and toll stations** are in for a communication revolution of their own. Commend rings in the era of Intercom 2.0. This new-generation technology brings together the latest and greatest in sound, video and hi-tech control to keep car parks, tunnels and other traffic installations safe and sound (literally) as never before.



01 | Emergency Call and Info terminals

Vandal resistant Intercom terminals with camera and monitor; Analogue/digital/IP connectivity; All functions can be integrated into existing systems by software; Disabled Refuge Intercom; Custom configurations; Integrated CCTV (optional); Automated messages (e.g. reassurance messages); Loudspeaker/microphone monitoring; High-volume voice announcements via control station; Self-sustained operation using GSM and solar cell technologies; Wireless connectivity (WLAN); Audio monitoring; Warning light control



02 | CCTV and PA Integration

Supports all common camera systems; Automatic combination of voice calls and announcements with video images; Remote camera zoom/pan/tilt control via control station



03 | Central Control Stations

Control station for speech, images and data; Direct access buttons; Call diversion and forwarding; Graphic support (PC Control Station); Intercom Client (PC Intercom Terminal); Reporting (scheduling, call statistics, etc.); Voice recording; Mobile Client support (Blackberry, PDA, ...)



04 | Central Control Rooms

Regional and supra-regional networking; Graphic user interface for monitoring and emergency/information call processing; Call forwarding



05 | Integration of Sub-Systems

Call forwarding to telephones, DECT devices or pagers; Sustained direct radio connection (TETRA and analogue) to emergency services



06 | Intercom Infrastructures

Scalable Intercom Servers; Analogue/digital/IP (or any combination); Flexible networking (wire-IP-OWG); Server for wall-mounting or installation in 19" rack

Commend

A Strong Network | Worldwide

When every second counts, people need a technology that does not just work, but is one hundred per cent reliable – anywhere, anytime around the clock. At Commend, we are aware of our responsibility. That is because millions of

people put their trust in us and our products every day. Whether at a London tube station, a car park in France or a hospital in the United States; because every word counts, everything speaks in favour of solutions by Commend.

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